

“Improving CPR Competence with Digital Education – An Intro to RQI” Webinar Questions & Answers

1. Is there specific RQI equipment, what cost?
a. All RQI equipment is included in the subscription cost. There is no capital purchase for equipment. RQI Simulation Stations are owned and maintained by RQI Partners and the Irish Heart Foundation.
2. How can we be sure it is the correct person doing the online skills session?
a. All learners have a unique user ID that should not be shared, similar to any other eLearning that is delivered. Organizations should leverage existing policies.
3. Is there a recommended ratio of RQI stations: staff?
a. When planning your RQI Implementation a ratio of 1 RQI Simulation Station per 250 learners is used as a starting point.
4. Do candidates need to complete any other training e.g. HeartCode or is RQI all encompassing?
a. RQI is an all-encompassing solution for Basic Life Support.
5. We have 70 staff that require training is that a smaller number than usual to subscribe?
a. That is on the smaller side, but we have had organizations that size begin RQI.
6. Does it take much space to keep the equipment, specially if we don't have skills sessions in each area?
a. The RQI Simulation Station dimensions are Width 64,1 cm, Length 137,2 cm, Height 101,6 – 154,9 cm*, Weight 101,2 kg. *The height depends on the position of the laptop arm with the laptop being opened.
7. How long does it take to complete the simulation station training?
a. Prep eLearning is around 45-60 minutes once in the beginning, quarterly sessions are about 8-10 minutes at the RQI Simulation Station, and about 10 minutes to complete quarterly eLearning.
8. How is AED covered in this programme?
a. AED is covered withing the eLearning. If specific hands-on AED training is required, we encourage you to compliment the RQI programme with it as needed for your organization.
9. Any suggestions on when to assess AED skills?
a. That would be based on any requirements from your organization.
10. If one RQI was purchased for approx. 250 staff, roughly what price are we talking?
a. Please contact gleete@irishheart.ie to schedule a time to discuss the details related to pricing and receiving a quotation for your organization.

11. Is a candidate deemed competent after the 1 st quarter or 4 th quarter? And do staff have to continue every quarter for every year?
a. Learners maintain competence by maintaining their compliance quarterly with the RQI programme.
12. Is Wi-Fi required to access the training?
a. RQI Simulation Stations require Wi-Fi access in order to access the programmes.
13. Can equipment be moved around within an organization?
a. RQI Simulation Stations are designed to be portable within a hospital. The RQI-P GO Station is a more portable solution that can be transported between buildings and locations.
14. What about the choking component, will this be lost?
a. The choking steps are covered within the eLearning of the course.
15. Can you leave the refresher course if unfinished e.g. if the skills station located on a ward, called away by a patient, can you pick up where you left off?
a. Learning can be picked up from wherever you left off.
16. Can the skills station be used to run a mock cardiac arrest practice drill?
a. The RQI Simulation Station can be used to reinforce high-quality CPR skills, however the manikins are secured to the station. They can be used for training, but not removed.
17. Should a candidate have a BLS provider certification in date before starting with RQI?
a. There are no prerequisites to begin RQI Provider.
18. Is there lung cleaning requirements?
a. No, however additional sets of lungs are provided.
19. What happens if you don't make it in the 3-month window? Do you have to restart the whole course?
a. If a learner becomes overdue, they can become compliant by completing any past due activities. Organizations should develop local policies for when learners would restart the programme.
20. Where do learners get their ID? What administration is required?
a. Administrators and Super Users will receive training on the equipment and platform prior to starting.
21. Any forecasted medico / legal issues if providers are not compliant with the RQI 3-month sessions?
a. These would follow existing policies for learners reaching expiration.
22. How is that monitored and recorded - as you will have staff with multiple start and finish dates within the same unit? Do staff get a reminder?
a. Compliance and user engagement can be observed through a series of reports and analytics that are available to the administrator. Learners will receive a variety of email notifications, reminding them that they have been enrolled in the RQI programme and when they are approaching a due date for the quarterly assignment.

23. Is there a remediation route direction to resus officer or instructor?
a. The remediation process should be established by the organization at the start of the programme. Generally, if a learner is struggling, they should seek assistance from their local Super User, then escalated to the RQI Administrator.
24. If someone gets a log in from one hospital and then moves to another organisation does their record follow them?
a. E-credential is valid until the expiry date on the card if they move to another organization.
25. Is the time in Q1 initially longer than Q2, Q3, Q4? I heard Q2-Q4 is approx. 8-10 mins.
a. Each quarterly session is the same amount of time except for when learners are in session 4 of the curriculum. They will complete a baseline assessment (core skills without feedback) annually to measure retention of high-quality CPR skills.
26. Is this recognized in most countries?
a. RQI is recognized in over 20 countries around the world.
27. Are nurses trained to insert advanced airway in this training?
a. There are no advanced airway requirements in Basic Life Support.