**LLP Trusted sites**

**URL list**

EU Production URL - EU Preprod URL

|  |  |
| --- | --- |
| Production | Port |
| \*.laerdal.com | 443 |
| \*.cloudfront.net | 443 |
| \*.contentservice.net | 443 |
| \*.googleapis.com | 443 |
| \*.gstatic.com  \*. laerdalblr.in | 443  443 |

all URL using port 443

TeamViewer's Ports

These are the ports which TeamViewer needs to use: TCP/UDP Port 5938

TeamViewer prefers to make outbound TCP and UDP connections over port 5938 – this is the primary port it uses, and TeamViewer performs best using this port. Your firewall should allow this at a minimum.

TCP Port 443

If TeamViewer can’t connect over port 5938, it will next try to connect over TCP port 443.

TCP Port 80

If TeamViewer can’t connect over port 5938 or 443, then it will try on TCP port 80. The connection speed over this port is slower and less reliable than ports 5938 or 443, due to the additional overhead it uses, and there is no automatic reconnection if the connection is temporarily lost. For this reason port 80 is only used as a last resort.

SFTP

Whitelist the sftp server IPs for uploading the demographic files.

EU Prod SFTP IP- 54.77.138.255

EU Pre-Prod SFTP IP - 52.31.7.243

TCP Port No – 6239

**Email notifications from LLP**

The user should check their spam or any other folder to see if they have any emails from us- [donotreply@laerdal.com](mailto:donotreply@laerdal.com)  
  
Please check with the respective IT department whether they have whitelisted the email coming from:

[donotreply@laerdal.com](mailto:donotreply@laerdal.com)

\*[amazonses.com](https://amazonses.com/)

\*[laerdal.com](https://laerdal.com/)